

Liberia Telecommunications Authority
Building No. D-168, Congo Town Back Road
Monrovia, Liberia



Vacancy Announcement

Job Title: Technical Engineer
Department: International Gateway Monitoring System
Reports To: Director of IGMS
Deadline: March 21, 2014 at 4:00pm
Employment Status: Full Time- 40 hour work week

Job Summary:

Under the supervision of the Director, the Technical Engineer will manage and maintain all equipment intended to facilitate the implementation of the IGMS program. He/she will be required to apply knowledge of specialists to design and deliver solutions, as well as providing technical guidance to other employees.

JOB DESCRIPTION:

- Plan and design a structure that will align with the proper usage and protection of all equipment installed to facilitate the IGMS project.
- Prepare/identify site(s) for installation of equipment.
- Prepare to maintain/service equipment at all time.
- Skill in the use of sophisticated tools and creative in the development of new techniques.
- Find creative solutions to challenges that may surface relative to network design, mobile communications, data service requirements, and internet and network signaling protocols.
- Attend conferences and seminars, if need be to network and keep up to date with the latest development in the sector.
- Rewrite or modify processes to ensure all aspects of the service run smoothly to schedule.
- Analyze and interpret data relative to information required for the duties/functions of Technical Engineer.
- Prepare high-quality written reports and make presentations for management and staff review.
- Manage resources, including budgets, physical resources and staff.
- Prepare for decision making on complex problems that may occur at any given time.
- Decide on priorities; establish performance criteria, select materials and processes, specify evaluation procedures.
- Attend regular staff meetings.
- Design, develop, analyze and audit various networks typologies.
- Monitor network IGM project network infrastructure and licensed operators' network infrastructure.
- Remedy issues and problems affecting the IGM network and system.
- Perform other related tasks as maybe assigned by the Director.

QUALIFICATIONS & EXPERIENCE:

- Bachelor's degree in Computer Science, Electronics Engineering, or other related field is required.
- Minimum 5 years technical work experience preferably within the telecommunications sector.
- A+ and CCNA, Microsoft and other Certifications are added advantages.
- Must be familiar with Microsoft Office applications; understand DNS and DHCP related issues.

OTHER REQUIREMENTS:

- Exceptional written, oral, interpersonal and presentation skills, with customer service orientation

- Adept at listening to user needs and providing solutions that address those needs in a timely a cost-effective manner
- Ability to communicate with end-user at the appropriate level, avoiding technical jargon in favor of using language accessible to users
- Skilled at providing training to users on IT applications.

SELECTION PROCESS:

The position is open to suitably qualified Liberians with the ability to work in a fast-paced, multi-tasking environment. After initial screening, qualified applicants will be invited for an interview. Only short-listed applicants will be contacted. Selected candidates will be required to submit, prior to being hired, ***a sworn / notarized statement / affidavit that he/she has not resigned, been investigated or dismissed from employment, for allegations of misconduct involving dishonesty or other venal acts; or if investigated, has been cleared of all allegations against him/her.***

Interested applicants must submit the following for the application to be considered:

- 1) Cover Letter indicating position applied for and a current resume or curriculum vitae (Please include contact information including full name, telephone number(s) and email address if available). All other documentation (e.g., certificates, awards, copies of degrees earned) that address the qualification requirements of the position for which application is being submitted.
- 2) Each application must be addressed to:

Human Resources
Liberia Telecommunications Authority
Building #D168
Oldest Congo Town backroad
Monrovia, Liberia

Or send applications to humanresources@lta.gov.lr